



Video Services for Funerals

"When having the best matters."



Our Privacy Policy

We are committed to protecting your privacy. We will only use the information that we collect about you lawfully. We collect information about you for two reasons: firstly, to process your order and secondly, to provide you with the best possible service.

We only collect information about you with your explicit consent. The type of information we will collect about you includes: your name, address, phone number, email address, and credit/debit card details which will allow us to process payment for your requested order.

We do not give information about you to other parties, organisations or anyone else unless one of the following applies: you have consented, you'd expect us to or we have told you we will, if it is required or authorised by law, or if the disclosure is reasonably necessary in delivering our product to you.

Subject to some exceptions that are set out in the National Privacy Principles, you can gain access to the personal information that we hold about you. We may refuse access if it would interfere with the privacy rights of other persons or if it breaches any confidentiality that attaches to that information.

Further details or complaints in relation to our Privacy Policy can be made by contacting the Serenity Productions Privacy Co-ordinator at the address or telephone number set out below.

Serenity Productions

memories to keep forever

PO Box 1605, East Doncaster Vic 3109

Tel 03 9842 4673

Email enquiries@serenitypro.com.au

www.serenitypro.com.au



Serenity Productions

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Funeral Services Recording
Slideshow Tribute Production
Live Broadcasting of your Event

Online Ordering

Secure online payment options

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What we do

Funeral Service Recording

We provide a professionally produced, high quality video of the funeral service carried out for your loved one, capturing all the elements of this important event with both picture and sound. If you wish, we will also record excerpts of the reception or the committal ceremony at the burial or cremation site. This can be easily arranged at the time you make your booking.

Three DVD's will be supplied to you within 7 days, and additional copies can be made available, should they be required.

Broadcasting Of Your Event

Serenity Productions can allow your Family and friends who cannot be present at an "Event" to view it as it is captured live on camera.

Our latest streaming technology using the internet will allow you to watch a high definition video on any equipment that will support an internet connection. Such as a computer, laptop or mobile phone.

Our live streaming service is available to view anywhere in Australia or the world.

For further information please contact us by email enquiries@serenitypro.com.au or phone 03 9842 4673

Slideshow Presentations

Slideshows are a wonderful and moving way to honor a loved one who has recently passed away. At Serenity we can create a Slideshow Presentation using your photographs, slides, and old movies that have been captured over the years.

This Slideshow covering those special moments can be played not only as part of the funeral service but it can also become a keepsake much like an electronic photo album that can be viewed at any time on your computer or TV. The slideshow can also be accompanied with a favourite hymn or musical selection of your choice and includes titles and any relevant text you may want to include. Your DVD slideshow presentation can be made available within 24 hours.

Display of your Slideshow.

Serenity Productions can also provide Audio/Visual equipment with an Operator to present your Photographic Presentation at either a church or other venue where the Funeral service or "event" is being held.

Audio equipment only can also be provided for a graveside service.

How to order



To book call 03 9842 4673 at any time or go to www.serenitypro.com.au and use our convenient on-line order form.

You can also discuss ordering our service with your selected funeral service provider.

Secure payment can be made online at www.serenitypro.com.au

Please note that a minimum of 24 hours notice prior to the funeral commencing is required.

Note: All requests for Audio Visual services are subject to availability of appropriate equipment and operator.